

# First Baptist Church Online Giving FAQ

**Q: What type of cards are accepted?**

A: Paypal, MasterCard, VISA, Discover or American Express debit or credit cards.

**Q: What will my debit/credit card statement show?**

A: It will show a transaction line item for First Baptist Church.

**Q: Does the church have a preferred method of payment?**

A: Your bank's Online Bill Pay system is the preferred method of giving online since this results in the lowest cost to the church.

**Q: How long will it take for my online gift to be reflected on my bank statement or credit card account?**

A: In most cases credit and debit card transactions should post to your credit card account or bank account within 1 day.

**Q: Is online giving secure?**

A: Yes, our online giving system uses high grade 256-bit SSL encryption, the strongest level of Secure Sockets Layer (SSL) supported by web standards.

**Q: Can I test this by giving only one time?**

A: Yes, you may test Online Giving and give only once.

**Q: Do I need to create a profile and login in order to participate in Online Giving?**

A: No,

**Q: If I make a one-time gift, can my credit card information be stored for future transactions?**

A: Yes, when asked if you want to save credit card information, just say "yes".

**Q: Will my gifts be included on my annual giving statements?**

A: Yes.

**Q: How can I obtain a receipt for my online gift?**

A: Once your online gift is completed you will automatically be sent an email confirmation.

**Q: What about my offering envelopes?**

You can mail an offering to:

- First Baptist Church
- 39 Mechanic Street
- Bellingham, MA 02019

*Please write collector on bottom left of envelope so we know it's an offering.*

**Q: Do I pay any additional fees to give online?**

A: There is no cost to the giver, although the church will incur a small transaction fee.

**Q: Who do I contact if I have more questions?**

A: Email [fcbellingham1737@gmail.com](mailto:fcbellingham1737@gmail.com) or call (508)966-0717